

## Configuration & Repair Depot



### Get the Most Out of Your Gentex Products

Gentex customers purchase more than just a product or system; they buy the value of over one hundred years of Gentex quality, performance, innovation, knowledge, and support. In addition, Gentex offers a variety of bespoke configurations that meet the customers' unique requirements with follow-on product support and maintenance services to help maximize the benefits to our customers.

The Configuration & Repair Depot (CRD) consists of highly trained technicians that can configure and provide routine maintenance using Gentex Original Equipment Manufacturer (OEM) parts. As a result, our customers will gain the highest level of equipment necessary to get the most out of our products and have a real impact in the field.

To enhance customer satisfaction, Gentex customers can now work in tandem with our Business Development and Product Support teams to get equipment specifically configured to their aircraft and mission requirements.

Gentex designs and manufactures purpose-built solutions. Our unified, end-to-end processes ensure that customer requirements are translated into innovative, high-quality solutions optimized to meet specific requirements and meet specifications. Additionally, Gentex develops advanced solutions to address current and future customer needs.

#### The CRD has two primary functions:

1. Deliver bespoke configurations to customer requirements.
2. Provide a maintenance and repair service.

### KEY FEATURES

#### Product Support

Gentex prides itself on working closely with our end-users to ensure that best-in-class products meet their challenges. With our highly skilled Product Support team, our customers can realize their mission and aircraft needs. The team will work with the end user to ensure the equipment configuration is fit-for-purpose and will also advise the customer on current Gentex manuals that support their equipment.



Gentex HGU-55/P



Gentex HGU-56/P



Gentex ALPHA 900



Gentex ALPHA 900 SAR



Gentex Next Generation Fixed Wing



Gentex O2 Masks & Components

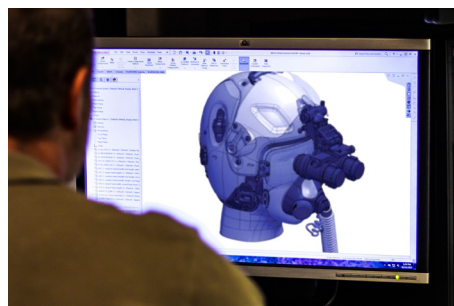
#### Contact Us

Gentex Corporation is dedicated to enhancing personal protection and situational awareness for global defense forces, emergency responders, and industrial personnel operating in high performance environments. For more information on our Gentex, Ops-Core and PureFlo brand products and services, contact [sales@gentexcorp.com](mailto:sales@gentexcorp.com) or visit [www.gentexcorp.com](http://www.gentexcorp.com). Like us at [facebook.com/Gentexcorp](https://facebook.com/Gentexcorp) or follow us on Twitter @Gentex\_Corp

## KEY FEATURES (CONTINUED)

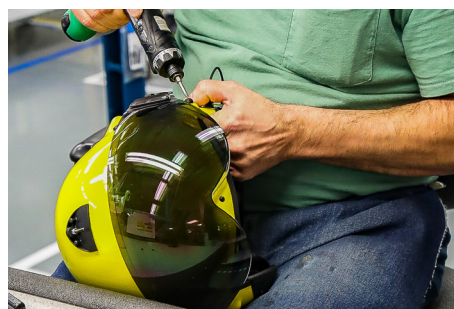
### Bespoke Configuration

Where an existing Gentex product does not meet a customer's requirements, the CRD will reconfigure products to meet unique platform configurations. Gentex strives to meet the customer's unique mission-enhancing designs. Our technicians can configure flight helmets and oxygen masks with communication systems that mesh with customers' aircraft systems. The CRD can also configure/install flight helmets with accessories like Accessory Rail Connectors (ARCs), Active Noise Reduction (ANR) communication systems, or the Maxillofacial Shield (MFS).



### Gentex Parts Only

Maintain your products' protection and performance level from Gentex Corporation and extend their use by replacing worn-out components and assemblies with genuine Gentex replacement parts. The CRD will use Gentex OEM replacement parts and parts needed for upgrades.



### Gentex Quality

Gentex standards ensure that our Quality Management Systems consistently provide products to meet our customer's requirements, enhance their satisfaction, and ensure process measurements to support continuous improvements.



### Maintenance, Repair, and Part Replacement

The CRD can maintain your Gentex product's protection and performance levels and extend its use by replacing worn-out components and assemblies with OEM replacement parts. Over time, parts can become worn, warped, or otherwise damaged, which diminishes the protection-capability of the helmet system. Based on decades of usage experience, Gentex recommends periodic maintenance and replacing protection-critical components and assemblies at regular intervals.

### Future Services Calibration

The CRD can offer calibration services at our Gentex Europe location for test equipment such as the Life Support Integrated Test Set (LSIT-1/A).



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